

Deborah J. Brewer
Direct Dial: 813-769-7960
Direct Fax: 813-384-2835
deborah.brewer@fowlerwhite.com

December 2, 2013

Ms. Laura J. Good
Complaint and Appeal Analyst, Customer Resolution Team
AETNA
P. O. Box 14464
Lexington, Kentucky 40512

Re: Appeal for Case [REDACTED]

Dear Ms. Good:

I have completed the review of the above mentioned Appeal Case and have concluded it is our decision **not to uphold** the denial of this appeal. Our decision is based on the fact that the LINX Reflux Management System as a surgical procedure to restore the esophageal barrier function **has received approval from the FDA** through various studies (Bonavina and Lipham) **and the fact that AETNA has approved this procedure elsewhere in its system. We recommend AETNA remain consistent with that decision and provide approval for our insured's dependent,** [REDACTED] (Member Number [REDACTED]), as well.

Please let me know if you have further questions or require more information regarding this case.

Sincerely,

FOWLER WHITE BOGGS P.A.



Deborah J. Brewer
Director of Human Resources

cc: [REDACTED]
[REDACTED]

FOWLER WHITE BOGGS P.A.

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501 EAST KENNEDY BLVD., SUITE 1700 • TAMPA, FLORIDA 33602 • P.O. BOX 1438 • TAMPA, FL 33601
TELEPHONE (813) 228-7411 • FAX (813) 229-8313 • www.fowlerwhite.com